



# Artopex Sustainability Report - 2010 - 2011



## Message from the President

Artopex's present challenge is to sustain the company's growth while increasing the scope of our efforts to improve the quality of life in our community, as well as our environmental performance.

In the coming years, as in the past, we will be able to count on the creativity and know-how of our employees to meet the new challenges related to sustainable development. We are confident that we can do it — together.

Daniel Pelletier  
President

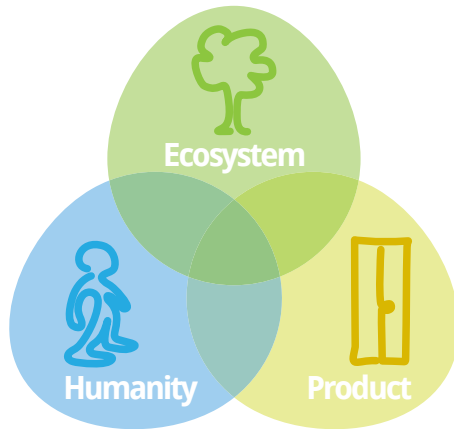
## Everything and Everyone Under One Roof

As a manufacturer of finished products, we are actively participating in the development of a thriving new economy based on sustainability by integrating social, economic and environmental aspects into our business strategy.

Recognizing that EVERYTHING that makes up our environment is closely inter-related in a delicate balance, our aim is to encourage EVERYONE to understand the issues and act responsibly toward our environment and our communities, in keeping with a life cycle approach to sustainability.



# Highlights from the Artopex Sustainability Report - 2010-2011



## Responsibility towards future generations

As a private company, we are proud to have built a successful business that has been well established in the community for over 30 years. Artopex is based on continuity with succession in place to ensure employment stability and our contribution to the economy of our communities.

## Quality of Life in Our Communities

The Artopex Sports Complex, a private capital project, offers the people of Granby and the surrounding area a first-class sports facility with a year-round turf surface. The 50,000-square-foot complex opened in the fall of 2011 and is expected to host more than 250,000 people annually.

## Responsibility for Our Supply Chain and Distribution Network

A system has been established to evaluate our suppliers' level of commitment towards sustainable development. This rating gives our buyers an additional criterion — along with cost, reliability and quality — with which to evaluate our suppliers.

## Education and Partnerships

Since April 2010, the Artopex Academy has been offering a training program for our distributors. In addition to providing training, the Academy is an opportunity to strengthen our relationships with the people who promote our products.

## Health, Safety and Ergonomics

Through internal workplace health and safety programs and the development of ergonomic office furniture, we contribute to a healthy work environment for our employees and clients.

## Environmental Performance

Our facilities are run in accordance with an environmental management system that complies with the ISO 14001-2004 standard. We rely on this system for the continuous improvement of our environmental performance.

The recycling of steel, aluminum, wood, veneer, particleboard, melamine, PVC and other plastics, fabric, cardboard and paper is a central part of our environmental management system.

## Energy and Climate

The production equipment in all three of our plants runs on electricity from hydroelectric power plants, as do all lighting and office equipment. In 2010, the National Association of Regulatory Utility Commissioners of the United States recognized hydroelectricity as a clean and renewable energy resource. The recognition permits us to affirm that our products are manufactured using clean energy.

## Responsible Business Decisions

Artopex is also proud to have been honored by the business community by being named one of Canada's 50 Best Managed Companies for the fourth consecutive year. This competition is sponsored by the professional services firm Deloitte; the bank CIBC; The National Post, Canada's leading source of economic and financial news; and by Queen's School of Business, one of the finest business schools in the world.

## Design for Sustainability

Our products are manufactured with a high percentage of eco-friendly, recycled and recyclable materials. Our solvent-based finish system for wood furniture has been replaced with a water-based finish system.

## Responsible Consumption

Artopex buys from local suppliers whenever possible in order to reduce travel due to shipping by land, sea and air. Over 85% of our materials are purchased locally.

## Eco-Technology

Artopex has invested more than \$12 million over the past five years in the acquisition of a new building, plant restructuring, high-tech manufacturing equipment as well as 3D design and programming software.

The full version of the Artopex Sustainability Report - 2010-2011 is available on our website at [www.artopex.com](http://www.artopex.com).